INSTITUTIONAL OVERVIEW

Local strength. Lasting progress.

The Health Support Organisation

Institutional overview · Review edition · 25 October 2026



ESTABLISHED

2008

HEADQUARTERS

Juba, South Sudan

FOCUS AREAS

Nine connected sectors

THESO is a nonprofit organisation rooted in South Sudan. We combine responsible fund management, local partnerships and direct delivery to strengthen essential services and livelihoods across nine connected focus areas.

Rooted in South Sudan, with a registered and operational presence in Kenya, THESO connects development and humanitarian funding with local organisations, public institutions and communities. Partner-led delivery is used where agreements permit it; direct implementation is used where it is required.

CONNECTED PRIORITIES

Nine areas. One connected approach.

Programme priorities link essential services, productive livelihoods and the institutions responsible for keeping them working.

01

Health Systems

Primary care and referral pathways; Workforce and clinical quality; Supplies and facility readiness; Information and community accountability.

02

Education & Human Capital

Access and sustained participation; Teaching and learning quality; Skills and pathways to work; Institutions and learning environments.

03

WASH

Water supply and quality; Sanitation and practical hygiene; Operations and maintenance; Resource protection and accountability.

04

Agriculture & Nutrition

Locally appropriate production; Soil, water and seasonal risk; Post-harvest systems and markets; Nutrition and inclusive participation.

05

Livelihoods & Economic Empowerment

Market-informed skills; Enterprise development; Access to economic services; Inclusive household resilience.

06

Climate & Environment

Risk-informed programme design; Ecosystems and shared resources; Preparedness and adaptation practice; Institutions and adaptation finance.

07

Technology & Infrastructure

Energy and connectivity for services; Practical digital systems; Infrastructure quality and accessibility; Ownership and lifecycle management.

08

Governance & Institutional Capacity

Governance and organisational clarity; Fiduciary management and assurance; Delivery systems and useful information; Participation and public accountability.

09

Multi-Sector Humanitarian Response

Assessment and accountable targeting; Coordinated sector assistance; Logistics and delivery quality; Feedback, adaptation and transition.

Each engagement defines its own outcomes, operating arrangements, partner responsibilities and evidence of progress.

RESPONSIBLE FUNDING & DELIVERY

A clear path from purpose to results.

Partner-led programmes, direct implementation or combined delivery: the agreement determines the responsibilities and assurance required.

01

Agree the purpose

Define the outcomes, budget, delivery responsibilities, approval points and reporting requirements together.

Record: Funding agreement and results framework

02

Assess the delivery route

Select partner-led delivery, direct implementation or a combination based on the agreement and the operating context.

Record: Delivery plan and risk assessment

03

Select and prepare partners

Review organisational capacity, governance, financial management and safeguarding requirements before commitments are made.

Record: Due-diligence and partner assessment

04

Contract and release funds

Use approved budgets, documented authorisations and staged funding. Carry the funder's applicable conditions into sub-grants and define the requirements for each release.

Record: Agreement and payment authorisation

05

Deliver with communities

Connect implementation with local priorities, service quality, practical supervision and opportunities for people to give feedback.

Record: Activity records and community feedback

06

Verify and adapt

Reconcile financial reports and check delivery evidence before subsequent tranches. Record exceptions, required corrective action and the decisions on any changes.

Record: Financial reconciliation and verification

07

Report and close responsibly

Bring financial and programme reporting together, complete agreed assurance work and plan for continuity beyond the funding period.

Record: Consolidated reporting and closeout records

DUE DILIGENCE

Request the records you need.

Organisational evidence

Registration information, governance arrangements, applicable policies and the current institutional information needed for your assessment.

Delivery evidence

A defined results framework, work plan, partner roles, risk assessment and a realistic account of the operating context.

Financial evidence

The proposed budget, reporting arrangements, authorisation responsibilities and supporting records relevant to the engagement.

Specify the document, purpose and reporting period. Availability and sharing arrangements are confirmed for each request.

PARTNERSHIP STARTS WITH A CONVERSATION

Bring the challenge. Define the contribution.

Bilateral donors

Assess an agreement-based approach to managing public funding, supporting local delivery and keeping responsibilities and evidence clear.

Multilateral donors

Explore a defined grant-management, implementation or institutional-support role within the requirements of your funding instrument.

Governments and public institutions

Work with THESO to connect public priorities, local delivery and the systems that keep essential services functioning.

Businesses and foundations

Explore programme funding, technical collaboration and useful in-kind support with a defined public benefit and clear responsibilities.

Civil society and local organisations

Explore partnerships that bring local knowledge, institutional capability and accountable funding into the same programme.

Communities

Choose a route for an ordinary service question, routine feedback or guidance on raising a sensitive concern.

OUR GEOGRAPHY

Presence and regional engagement

South Sudan	Organisational home
Kenya	Registered and operational
Sudan	Regional engagement
DR Congo	Regional priority
Central African Republic	Regional priority

Confirm current location-specific coverage and access with THESO. Regional priority does not imply an active programme in every location.

START A CONVERSATION

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